



## Results of Parent Engagement Survey - November '23

Towards the end of last year, RISE commissioned a parent engagement survey across all of its schools. Thank you to all who completed the survey. This year sees a significant increase in the number of responses – 10% in 2022. Overall, our results are very positive and are well within line with other schools in our Trust. A summary of the results for Redmile are as follows:

**Number of respondents:** 28 = 47% of families.

### Top 4 School Results

Are you aware that your child attends a school that is part of a Trust?	100% of respondents gave a positive response
Do you agree that your child is happy at school?	97% of respondents gave a positive response
Do you agree that your child feels safe at school?	97% of respondents gave a positive response
How easy is it to contact the school?	97% of respondents gave a positive response

### Bottom 3 School Results

Do you agree that your feedback has impact?	57% of respondents gave a positive response
How confident are you that being in a Trust is beneficial?	43% of respondents gave a positive response
How clear are you on the role of the Trust?	32% of respondents gave a positive response

### Area of improvement since the last survey – Nov '22

The following area no longer features in the bottom 3 results for the school:

Do you understand the school's vision and values?	93% of respondents gave a positive response
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**We thank you your comments and to support your responses please see the actions taken below:**

*Respondents felt that they did not often see the impact of feedback given to the school.*

Receiving feedback is important to us. It increases our self-awareness and encourages development through identifying our strengths and areas for improvement. However, most importantly it indicates how our actions affect our children and you, our parents. The children that attend our school belong to you but ... they also belong to us and we genuinely want to give them the best experience possible whilst they are with us.

### An example of how we have responded to feedback ...

At the end of the last academic year, we received feedback regarding the never-ending 'pings' that you received on your phones due to the number of platforms that we used. Furthermore, you felt that our communication through the newsletters could be improved. As a result of your feedback, we have streamlined the number of platforms that we use and are continuing to do so in order that you only have to use one. As from 24th June, Arbor will be your one stop shop for communication; paying bills, booking parents meeting etc. Our revised weekly newsletters (SWAY) have also been well received as you now access all relevant information in one place on a Friday afternoon. The weekly newsletter gives you a whole host of information regarding a flavour of the week in school and reminders regarding the forthcoming events.

If you have any feedback that you wish to give the school, please do not hesitate to contact us by messaging through Arbor; by phoning the school or by emailing the school. We will get back to you. We would rather hear from **you** directly rather than receive information through the 'grapevine' as the core thread of the feedback may be lost in translation. We can then respond to and action your feedback. If we are unable to action it, we can also explain the reasons why.

*Respondents were not sure that being part of a Trust was beneficial for their children or were clear on the role of the Trust.*

The good news is that 100% of respondents knew we were in a Trust. 😊

The landscape within education is one that is constantly evolving. In order to remain at the forefront of these changes and abreast of current research, being part of a Trust is essential as it allows schools to be part of a supportive collective who work together for the good of the pupils. The benefits to being in a Trust include continual professional development in teaching and learning; access to a research based and knowledge rich curriculum and centralised resources. Here you can watch a video, which is on our website, to give you a flavour of RISE. [RISE MAT](#) Furthermore, please see the attached link that takes you to the RISE Multi Academy website. [RISE Multi Academy Trust](#) Can I suggest that you look at the tabs called 'Our Trust' and 'Joining our Trust.'

As part of the Trust's universal offer, we receive a number of monitoring and support visits each year. These visits focus on areas such as safeguarding, teaching and learning, curriculum etc. Every time we have a visit, I advise you of this in my introduction to the weekly newsletter. Furthermore, the reports that we receive, following a visit, are shared with governors.

If you wish to comment on or discuss the results further, please do not hesitate to contact me.

Many thanks

Mrs Longden  
Headteacher